

Democratization of Al with Microsoft Cognitive Services

Adnan Masood, PhD.

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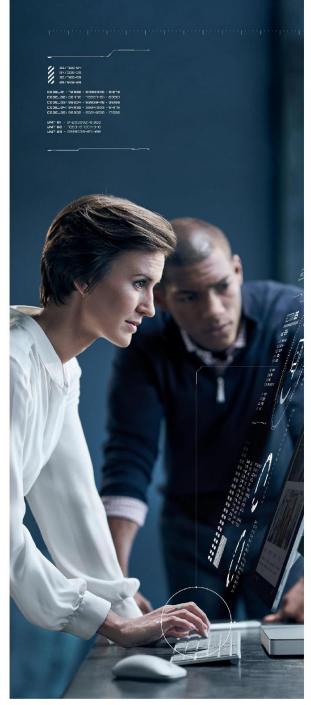




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Dr. Adnan Masood is an Artificial Intelligence and Machine Learning researcher, visiting scholar at Stanford Al Lab, software architect, and Microsoft MVP (Most Valuable Professional) for Artificial Intelligence. As Chief Architect of Al and Machine Learning, at UST Global, he collaborates with Stanford Artificial Intelligence Lab, and MIT Al Lab for building enterprise solutions

Author of Amazon bestseller in programming languages, "Functional Programming with F#", Dr. Masood teaches Data Science at Park University, and has taught Windows Communication Foundation (WCF) courses at the University of California, San Diego. He is a regular speaker to various academic and technology conferences (WICT, DevIntersection, IEEE-HST, IASA, and DevConnections), local code camps, and user groups. He also volunteers as STEM (Science Technology, Engineering and Math) robotics coach for elementary and middle school students.





Development
Playbook

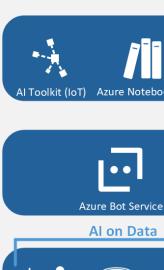


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# Microsoft Al Platform











**AI Tools** 



AI Toolkit (IoT) Azure Notebooks Azure ML Workbench VS Code Tools for AI ML Studio





**Cognitive Services** 



Machine Learning Services

**Al Services** 



**Al Compute** 









AKS



**DSVM** 



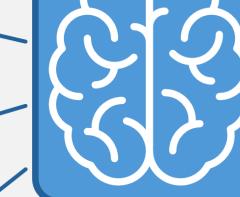
Batch Al

















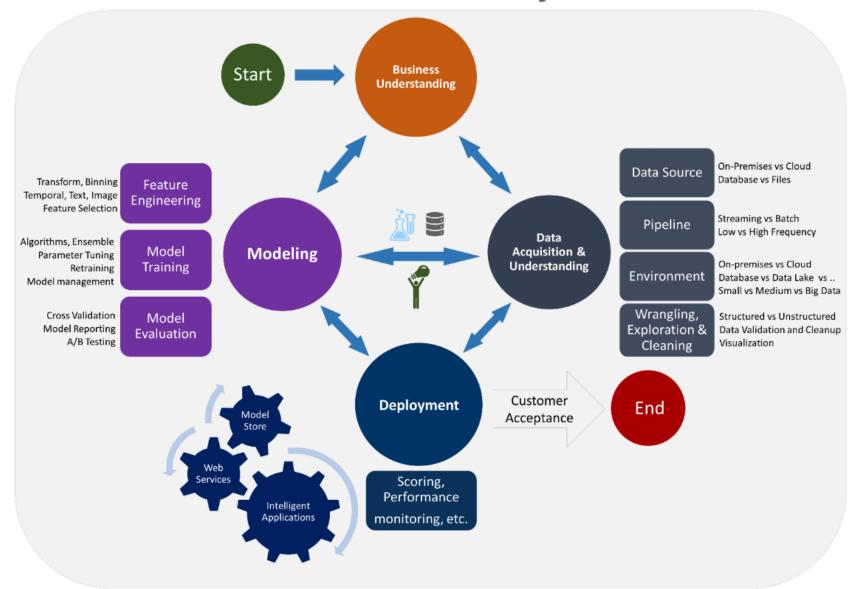




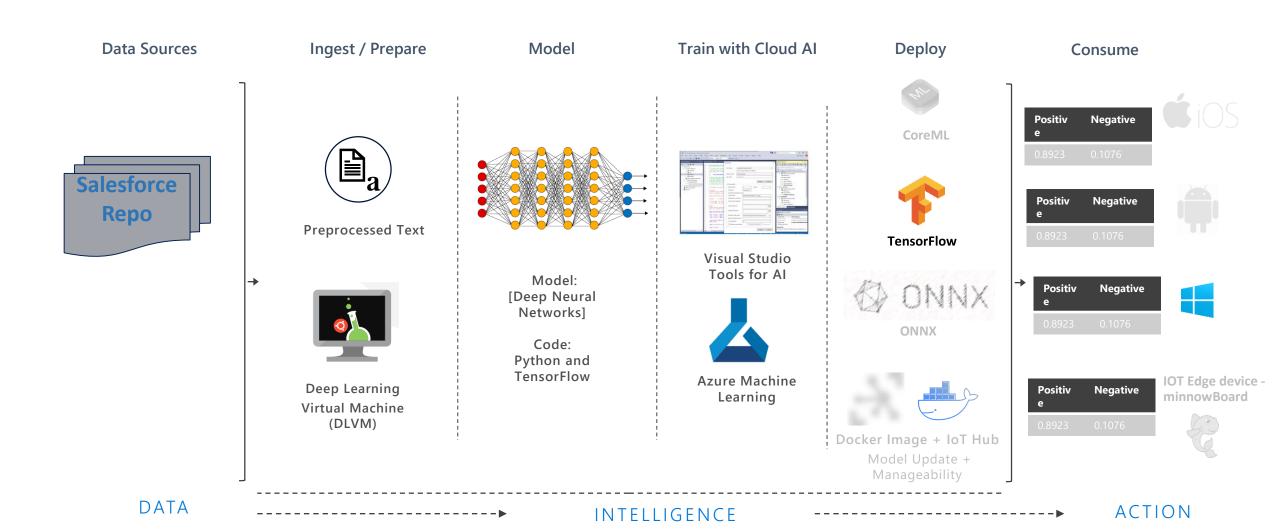
See <a href="https://azure.microsoft.com/en-us/overview/ai-platform">https://azure.microsoft.com/en-us/overview/ai-platform</a> for more information about the various services and features of the Microsoft AI Platform

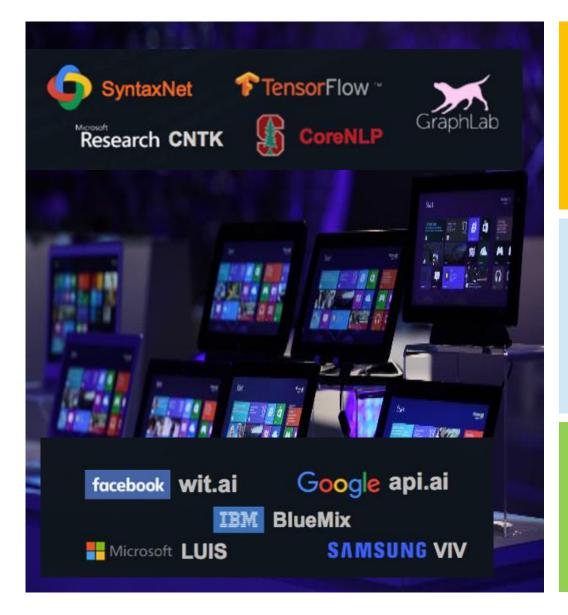


### **Data Science Lifecycle**



# Example Real World ML Pipeline Architecture





### **Common AI/ML Problems:**

- Most libraries provide state-of-the-art algorithms but little pertinent training data
- For many conversational domains, training data may be difficult or impossible to collect
- Pre-built domains streamline development but are largely irrelevant for most apps
- Tools for building custom domains can only handle narrow models and trivial apps
- ML capabilities only scratch the surface of what is typically required for production apps

Machine Learning Development Lifecycle provides customized end to end solution from formal problem definition, domain modeling, creating training and test data, training models, evaluation of model, execution, deployment, and visualization.

### **Key Value Proposition:**

• Not just offer an NLP library but provide expertise to work with bot framework for multiple modalities, commerce engine integration, and deployment infrastructure and expertise.







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### **Vision**

From faces to feelings, allow your apps to understand images and video

### Speech

Hear and speak to your users by filtering noise, identifying speakers, and understanding intent

### Language

Process text and learn how to recognize what users want

### Knowledge

Tap into rich knowledge amassed from the web, academia, or your own data

### Search

Access billions of web pages, images, videos, and news with the power of Bing APIs

### **Labs**

An early look at emerging Cognitive Services technologies: discover, try and give feedback on new technologies before general availability

# Microsoft Cognitive Services Give your apps a human side

omputer Visio

Content Moderator

**Emotion** 

Vision

Video Indexer

**Custom Vision Service** 

Bing Speech Speaker

Speaker Recognition

Custom Speech
Speech

ng Spell Che

Linguistic Analysis

**Text Analytics** 

Translator Text

Web Language Model

Language Understanding demic Knowledge

Entity Linking

Knowledge Exploration **Knowledge** 

Knowledge Recommendations

**QnA Maker** 

Custom Decision Service

Bing Autosugg

Bing Image Search

Bing News Search

Bing Video Search

Bing Web Search

Bing Entity Search

Bing Custom Search Project Prague (gesture)

Project Cuzco (events)

Project Johannesburg (rbails)

Project Nanjing (isochrones)

Project Abu Dhabi (distance matrix)

Project Wollongong (location)

# Microsoft Cognitive Services Give your apps a human side





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### Vision

**Computer Vision** 

**Content Moderator** 

**Emotion** 

Face

Video Indexer

### Speech

Bing Speech

Speaker Recognition

### Language

Bing Spell Check

Linguistic Analysis

Text Analytics

Translator Text & Speech

Web Language Model

### Knowledge

Academic Knowledge

**Entity Linking** 

Knowledge Exploration

Recommendations

QnA Maker

### Search

Bing Autosuggest

Bing Image Search

Bing News Search

Bing Video Search

Bing Web Search

Bing Entity Search

### Labs

Project Prague (gesture)

Project Cuzco (events)

Project Johannesburg (routing)

Project Nanjing (isochrones)

Project Abu Dhabi (distance matrix)

Project Wollongong (location)

### **CUSTOMIZATION**

Custom Vision Service

Custom Speech Service

Language Understanding Custom Decision Service

Bing Custom Search

# Microsoft Cognitive Services Customization The set of cus vices ava 99 wing cust to se their columns Speech Language Knowledge Search Labs

# Why Microsoft Cognitive Services?

Easy

Roll your own with REST APIs

Simple to add: just a few lines of code required



### Flexible

Integrate into the language and platform of your choice Breadth of offerings helps you find the right API for your app Bring your own data for your custom experience











**Tested** 

Built by experts in their field from Microsoft Research, Bing, and Azure Machine Learning

Quality documentation, sample code, and community support

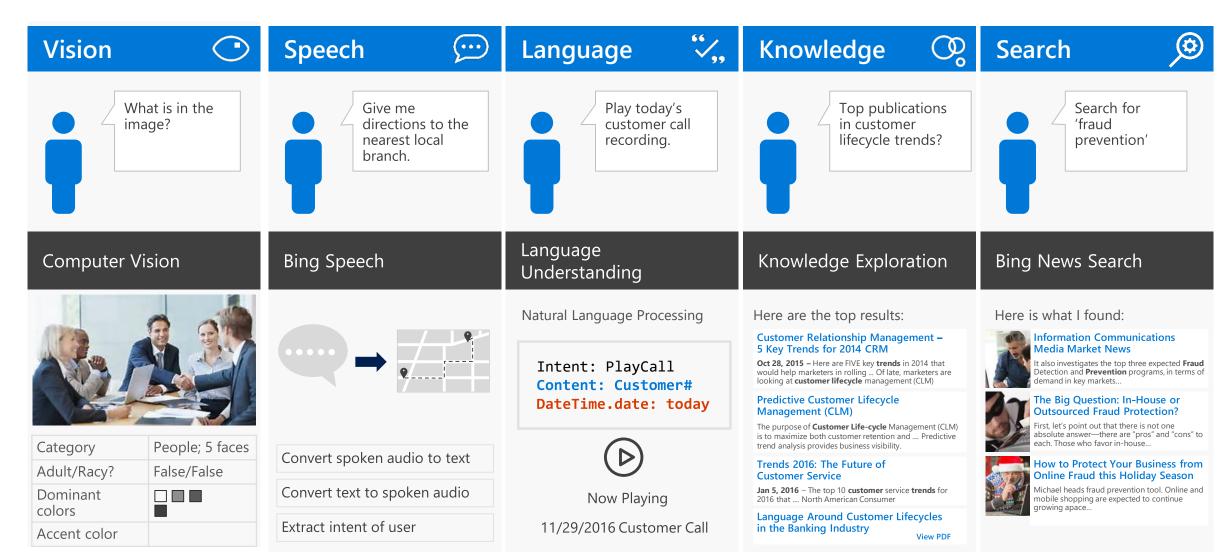








# A variety of real-world applications



# The Pre-Built and Custom Al Spectrum

Pre-Built AI

Microsoft Cognitive Services

Azure Machine Learning

Models are pre-trained using Microsoft supplied data

Models "customized" with your data

Models tailored to your scenario and your data

# The Pre-Built and Custom Al Spectrum

Microsoft Cognitive Services

Azure Machine Learning

Models are pre-trained using Microsoft supplied data

Models "customized" with your data

Models tailored to your scenario and your data

# The Pre-Built and Custom Al Spectrum

Pre-Built Al

Microsoft Cognitive Services

"Custom" Cognitive Services

Azure Machine Learning

Models are pre-trained using Microsoft supplied data

Models "customized" with your data

Models tailored to your scenario and your data





### **Computer Vision API**

Distill actionable information from images



### **Face API**

Detect, identify, analyze, organize, and tag faces in photos



### **Emotion API**

Personalize experiences with emotion recognition



### **Content Moderator**

Machine-assisted moderation of text and images, augmented with human review tools



### **Custom Vision Service**

Customizable web service that learns to recognize specific content in imagery



### **Video Indexer**

Process and extract smart insights from videos





### **Bing Speech API**

Convert speech to text and back again, and understand its intent



### **Speaker Recognition API**

Give your app the ability to know who's talking



### **Custom Speech Service**

Fine-tune speech recognition for anyone, anywhere

# Language



### **Bing Spell Check API**

Detect and correct spelling mistakes within your app



## Language Understanding Intelligent Service

Teach your apps to understand commands from your users



### **Text Analytics API**

Detect sentiment, key phrases, topics, and language from your text



### **Translator**

Easily perform speech and text translation



# Knowledge



### **Recommendations API**

Provide personalized product recommendations for your customers



### **Custom Decision Service**

Create custom web content experiences with adaptive, contextual decision-making



### **QnA Maker**

Distill information into conversational, easy-to-navigate answers



# Search



### **Bing Web Search API**

Connect powerful search to your apps



### **Bing Image Search API**

Bring advanced image and metadata search to your app



### **Bing Video Search API**

Trending videos, detailed metadata, and rich results



### **Bing News Search API**

Link your users to robust and timely news searches



### **Bing Autosuggest API**

Give your app intelligent autosuggest options for searches



### **Bing Entity Search**

Enrich user experiences with contextual entity search results



### **Bing Custom Search**

Create a highly-customized web search experience



# Microsoft Cognitive Services Labs

An early look at emerging Cognitive Services technologies: CAUTION these are experimental and are not guaranteed to release.



### Project Academic Knowledge

Explore relationships among academic papers, journals, and authors



### **Project Knowledge Exploration**

Add interactive search over structured data to your project



### **Project Entity Linking**

Contextually extend knowledge of people, locations, and events



### **Project Gesture**

Gesture based controls



### **Project Event Tracking**

Event associated with Wikipedia



### **Project Local Insights**

Score location attractiveness



VISION

From faces to feelings, allow your apps to understand images and video

Computer Vision | Content Moderator | Emotion | Face | Video Indexer | Custom Vision Service

# Computer Vision API

### Analyze an image

Understand content within an image

### OCR

Detect and recognize words within an image

### **Generate thumbnail**

Scale and crop images, while retaining key content

### Recognize celebrities

Thanks to domain specific models, ability to recognize 200K celebrities from business, politics, sports and entertainment around the world



# Analyze image

### Type of image

Clip Art Type 0 Non-clipart

Line Drawing Type 0 Non-Line Drawing

Black & White Image False

### **Content of image**

Categories 

**Adult Content** False

Adult Score 0.18533889949321747

**Faces** [{ "age": 27, "gender": "Male",

"faceRectangle":

{"left": 472, "top": 258, "width": 199,

"height": 199}}]

### Image colors

**Dominant Color Background** White

**Dominant Color Foreground** Grey

**Dominant Colors** White

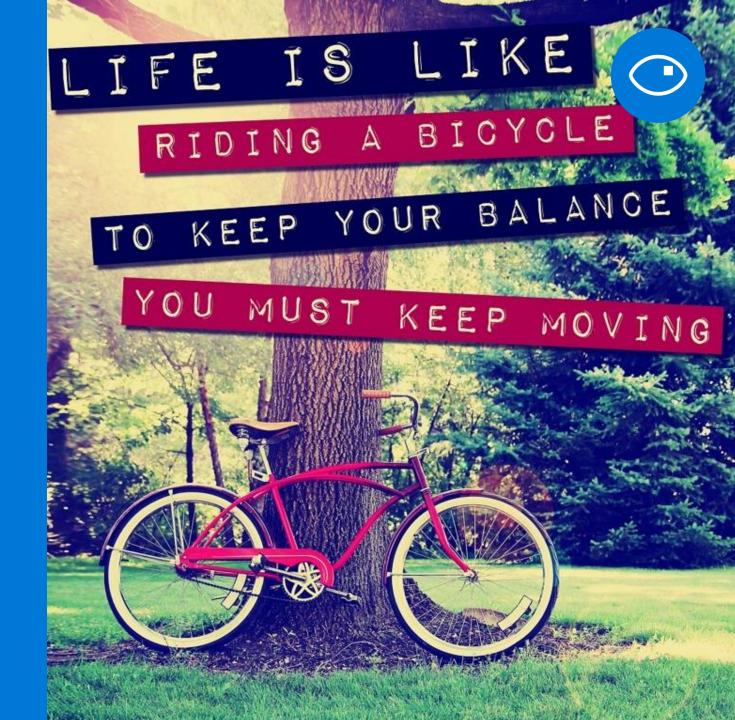
**Accent Color** 



# OCR

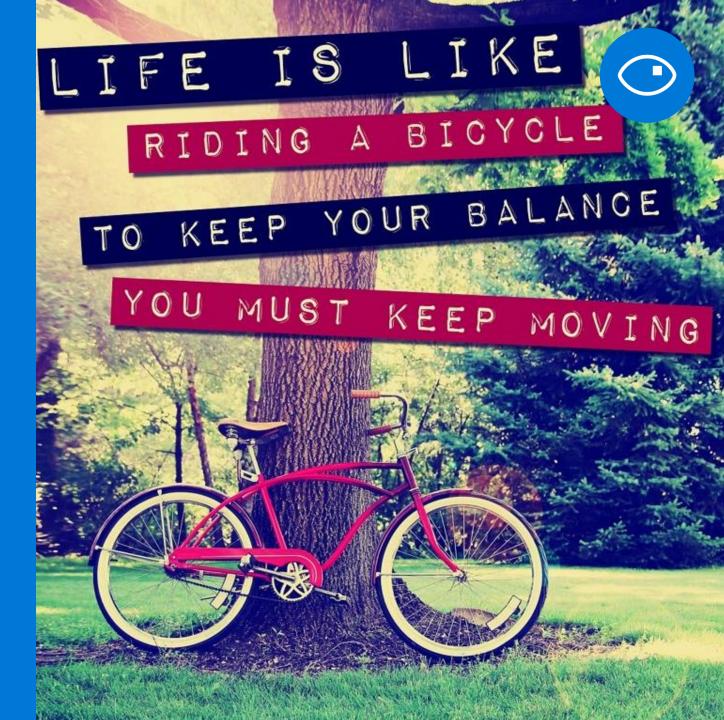
Life is like riding a bicycle

To keep your balance you must keep moving



# OCR

```
JSON:
 "language": "en",
 "orientation": "Up",
 "regions": [
   "boundingBox": "41,77,918,440",
   "lines": [
     "boundingBox": "41,77,723,89",
    "words": [
       "boundingBox": "41,102,225,64",
       "text": "LIFE"
       "boundingBox": "356,89,94,62",
       "text": "IS"
       "boundingBox": "539,77,225,64",
       "text": "LIKE"
```



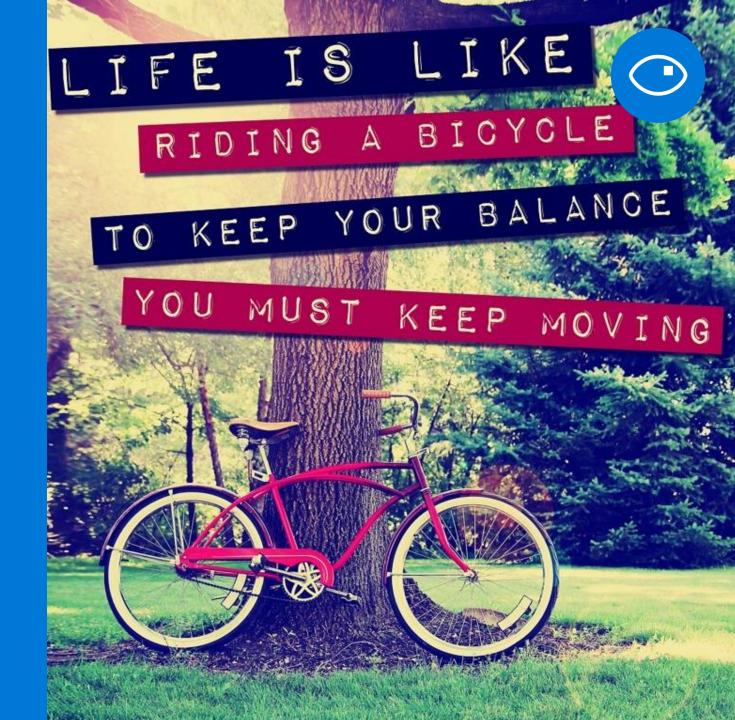
# OCR

## Good at

Scanned documents

Photos with text

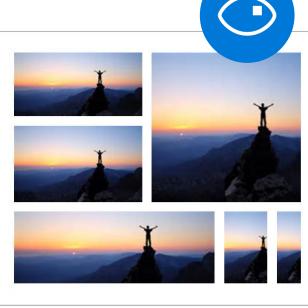
Fine grained location information



# Smart thumbnail

Smart cropping off









# Face API

### **Face detection**

Detect faces and their attributes within an image

### **Face verification**

Check if two faces belong to the same person

### Similar face searching

Find similar faces within a set of images

### Face grouping

Organize many faces into groups

### **Face identification**

Search which person a face belongs to



# Face API

### **Detection**

```
"faceRectangle": {"width": 193, "height": 193, "left": 326, "top": 204}
```

### Feature attributes

```
"attributes": { "age": 42, "gender": "male", 
"headPose": { "roll": "8.2", "yaw": "-37.8", 
"pitch": "0.0" }}
```

### Grouping



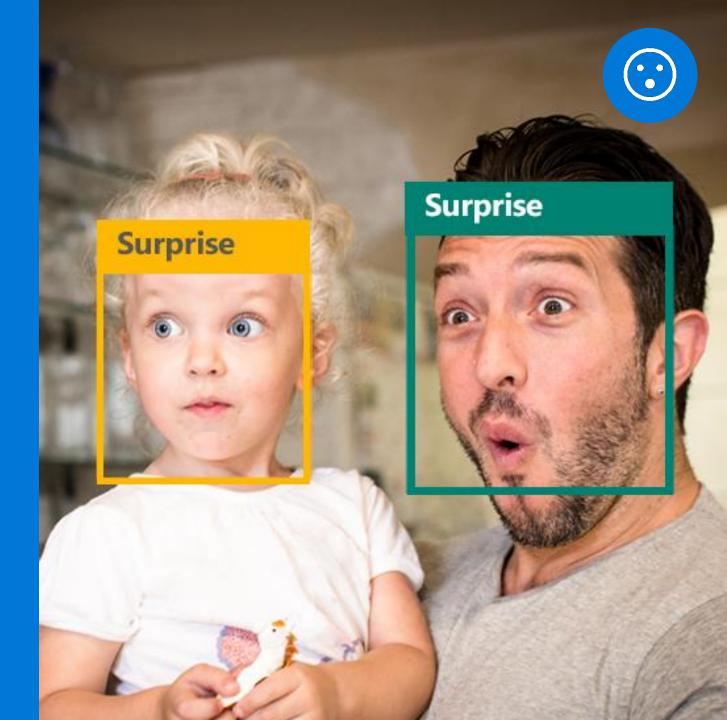
# Identification Jasper Williams



# Face API

### **Face detection**

### **Emotion scores**



# Content Moderator

Machine-assisted moderation of text and images, augmented with human review tools

### Image moderation

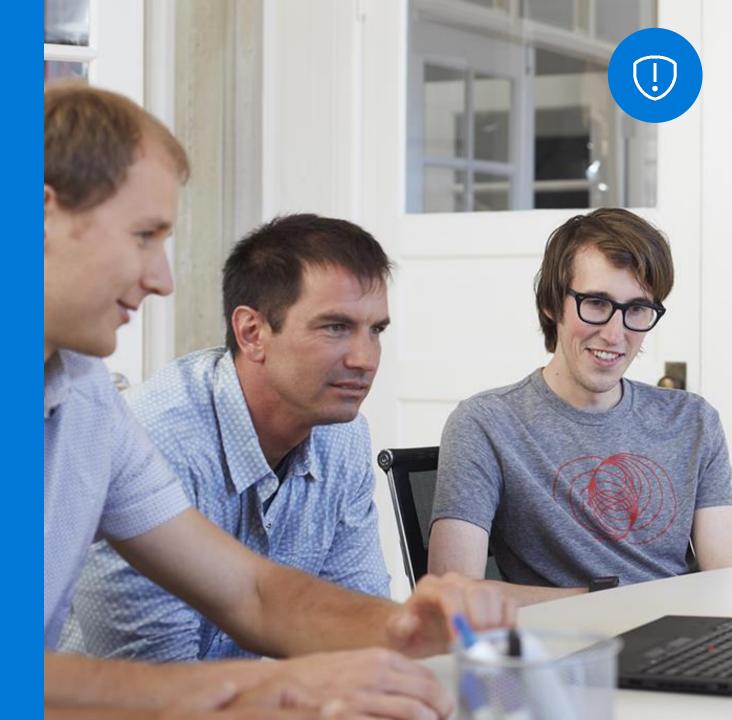
Enhance your ability to detect potentially offensive or unwanted images through machine-learning based classifiers, custom blacklists, and Optical Character Recognition (OCR)

### **Text moderation**

Helps you detect potential profanity in more than 100 languages and match text against your custom lists automatically. Content Moderator also checks for possible Personally Identifiable Information (PII)

# Video moderation (in Azure Media Services)

Enable the scoring of possible adult content in videos. Video moderation is currently deployed in preview on Azure Media Services



## Custom Vision Service

A customizable web service that learns to recognize specific content in imagery

### **Upload images**

Upload your own labeled images, or use Custom Vision Service to quickly tag any unlabeled images

### Train

Use your labeled images to teach Custom Vision Service the concepts you want it to learn

### **Evaluate**

Use simple REST API calls to quickly tag images with your new custom computer vision model

### **Active learning**

Images evaluated through your custom vision model become part of a feedback loop you can use to keep improving your classifier



# Video Indexer Unlock video insights

### Upload your video and go

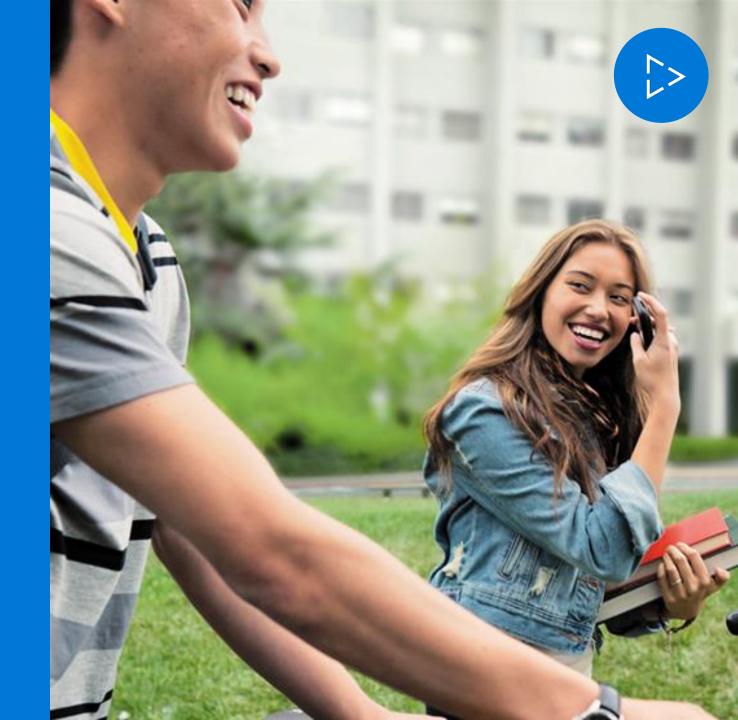
Start turning your video into insights right away. No more tedious and error-prone manual indexing. And no need for specialized expertise. With Video Indexer, just upload your video, and start finding insights right away, without writing a single line of code

### Make your content more discoverable

Quickly and easily extract insights from videos using artificial intelligence. Enhance content discovery experiences such as search results by detecting spoken words, faces, characters, and emotions

### Improve engagement with your video

Metadata extracted by Video Indexer can be used to build powerful engagement experiences with recommendations, highlight clips, and interactive videos





SPEECH

Hear and speak to your users by filtering noise, identifying speakers, and understanding intent

Custom Recognition | Speaker Recognition | Speech

## Bing Speech API

Voice recognition (speech to text)

Converts spoken audio to text

Voice output (text to speech)

Synthesize audio from text

Speech intent recognition

Convert spoken audio to intent



## Custom Speech Service

## Customize both language and acoustic models

Tailor speech recognition to your app and environment



### Custom Speech Service

Create custom language models for the vocabulary of the application

Adapt acoustic models to better match the expected environment of the application's users

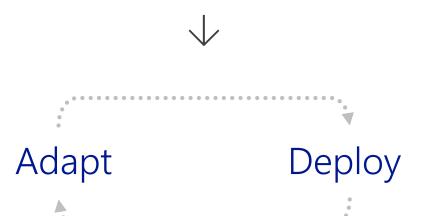
Deploy to a custom endpoint and access from any device



### Record audio



### Transcribe



## Speaker Recognition API

Speaker verification
Check if two voices are the same

Speaker identification Identify who is speaking



## Speaker Recognition API

### **Enrollment**

Create a unique voiceprint for a profile

### Recognition

After enrolling one or more voices, identify who is speaking from an audio clip

### Verification

Confirm if a voice belongs to a previously enrolled profile







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### LANGUAGE

Process text and learn how to recognize what users want

Bing Spell Check | Language Understanding | Linguistic Analysis | Text Analytics | Web Language Model | Translator Text and Speech

## Bing spell check API

State-of-the-art cloud-based spelling algorithms
Recognizes a wide variety of spelling errors

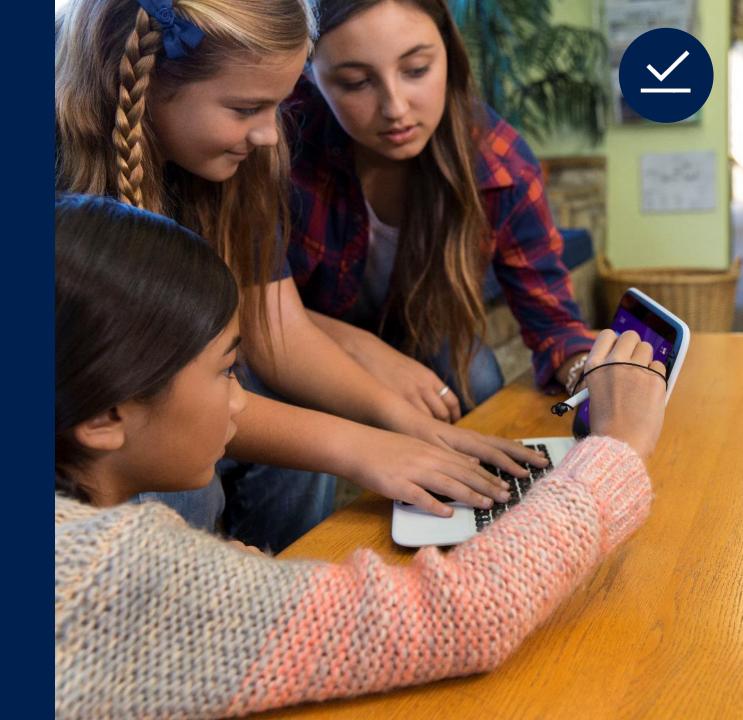
Recognize name errors and homonyms in context

Difficult to spot errors that use the cont

Difficult to spot errors that use the context of the words around them

**Updates over time** 

Support for new brands and coined expressions as they emerge



### Bing spell check API

## Check a single word or a whole sentence

"Our engineers developed this **four** you!" Corrected Text: "four" → "for"

### Identify errors & get suggestions





A new service from microso ft

Microsoft



Spielberg should use it in the next AI movie!

Steven

Our service is like lyft for word processing!



## Language Understanding Intelligent Service

Understand what your users are saying

Use pre-built Bing and Cortana models or create your own



## Language Understanding Intelligent Service

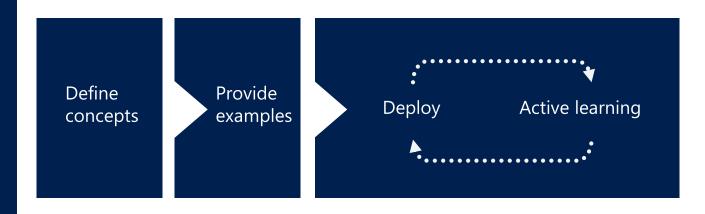
Reduce labeling effort with interactive featuring

Use visualizations to gauge performance and improvements

Leverage speech recognition with seamless integration

Deploy using just a few examples with active learning





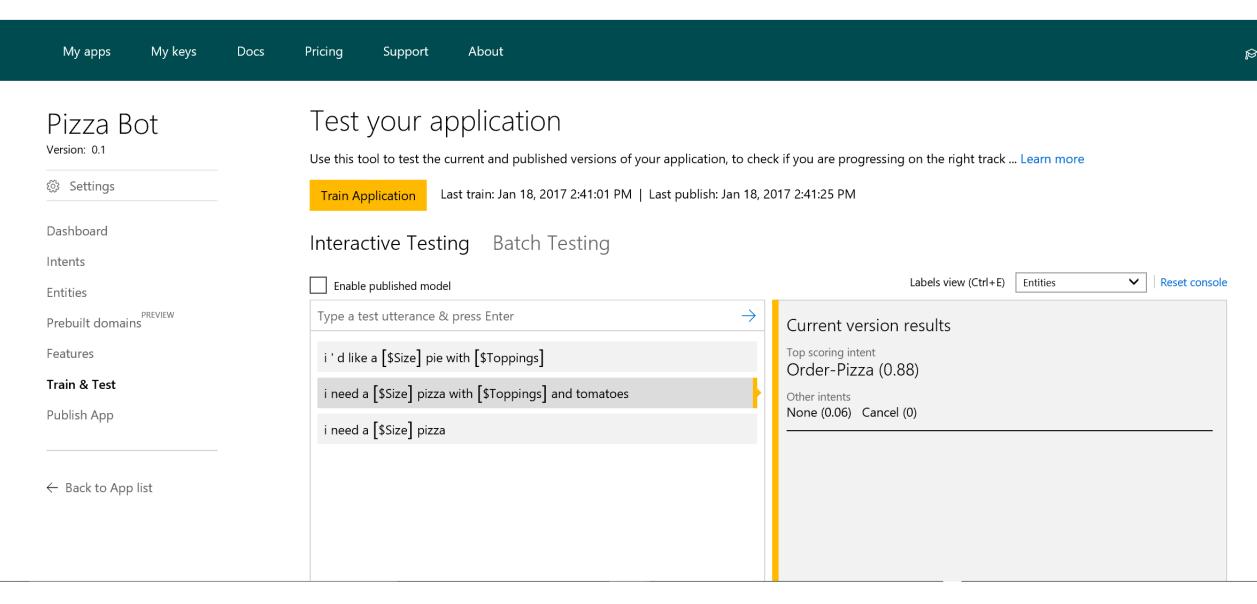
# Language understanding models

"News about flight delays"





```
"entities": [
   "entity": "flight_delays",
   "type": "Topic"
"intents": [
   "intent": "FindNews",
   "score": 0.99853384
   "intent": "None",
   "score": 0.07289317
   "intent": "ReadNews",
   "score": 0.0167122427
   "intent": "ShareNews",
   "score": 1.0919299E-06
```



## Text analytics

### Sentiment analysis

Understand if a record has positive or negative sentiment

### Key phrase extraction

Extract key phrases from a piece of text, and retrieve topics

### Language detection

Identify the language, 120 supported languages



## Microsoft Translator

### **Translator Text API**

Automatically detect language and easily power translation to and from 60 supported text languages

### **Translator Speech API**

Easily translate real-time speech conversations in 9 support languages





## KNOWLEDGE

Tap into rich knowledge amassed from the web, academia, or your own data

Academic Knowledge | Entity Linking | Knowledge Exploration | Recommendations | QnA Maker | Custom Decision Service

### QnA Maker

Create a FAQ service from existing content

**Extract questions and answers** 

Extract all possible pairs of questions and answers from user provided content – FAQ URLs, documents and editorial content

### Test, train and publish

Edit, remove, or add pair before testing and training the knowledge base and publishing your knowledge base as an API endpoint

## Integrates with other APIs and solutions

Use QnA Maker with Cognitive Services such as LUIS & create something as elegantly simple as a chat bot that answers FAQs, or as complex as an interactive virtual guide



## Custom Decision Service

A cloud-based, contextual decision-making API that sharpens with experience.

### Contextual

Understanding context from information you provide, Custom Decision Service ranks the options and makes a decision

### Rapid learning

Custom Decision Service automatically optimizes based on your feedback. It even experiments with new options to see if the best decision has changed, enabling it to adjust to emerging trends

### Easy to use

Custom Decision Service is cloud-based, so it's easy to run, able to plug into your application and help to make decisions in real time



# SEARCH

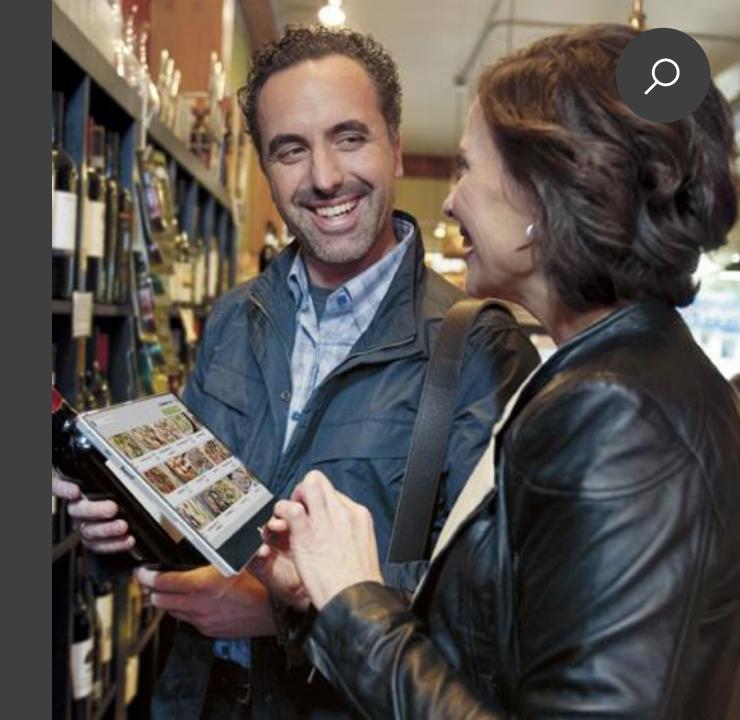
Access billions of web pages, images, videos, and news with the power of Bing APIs

Bing Web Search | Bing Image Search | Bing News Search | Bing Video Search | Bing Auto Suggest | Bing Custom Search | Bing Entity Search

## Bing web search

Intelligent search to your apps with the ability to comb billions of webpages, images, videos, and news with a single API call

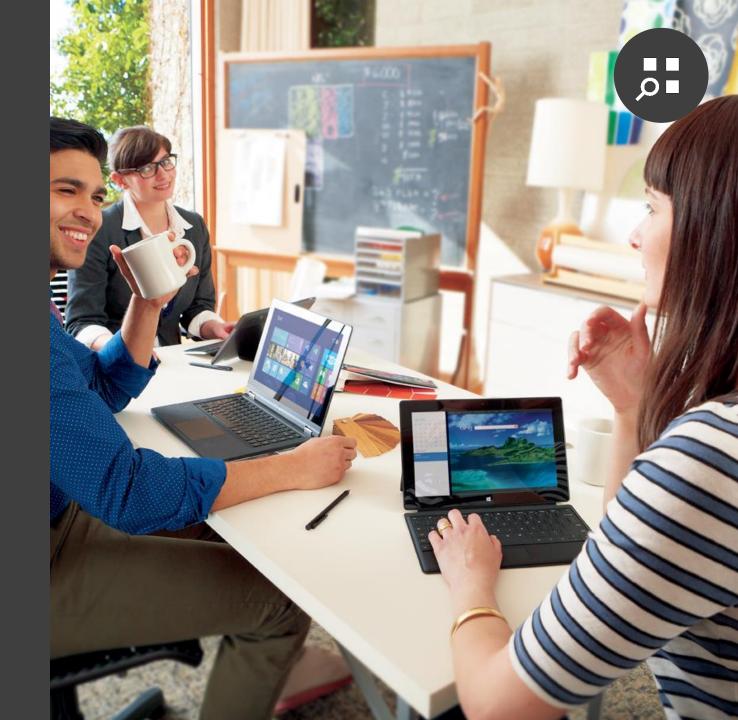
Retrieve web documents indexed by Bing and narrow the results down with filters such as by answer type and freshness



## Bing image search

## A variety of image search options, from trending images to detailed insights

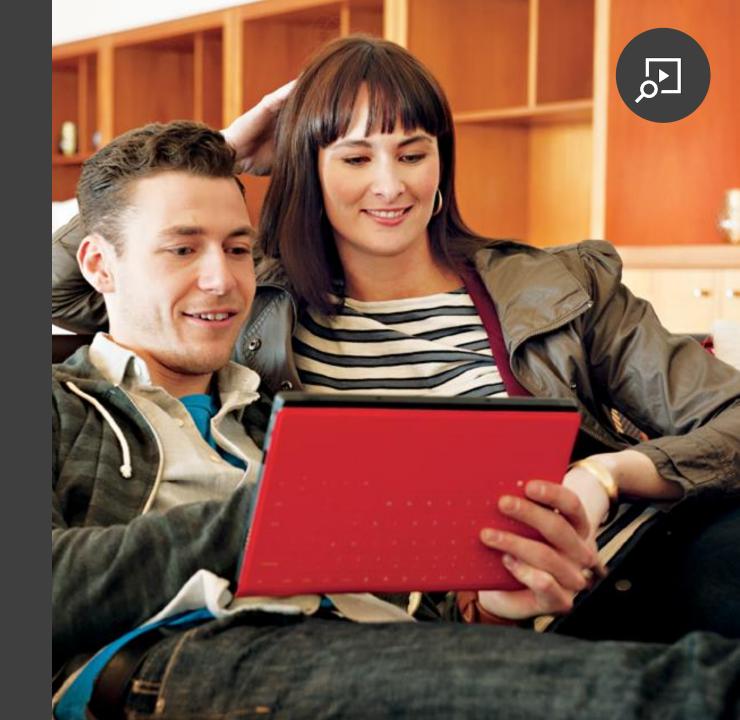
Scour the web for images and get results that include thumbnail and full image URLs, publishing website, image metadata, related images, and more



## Bing video search

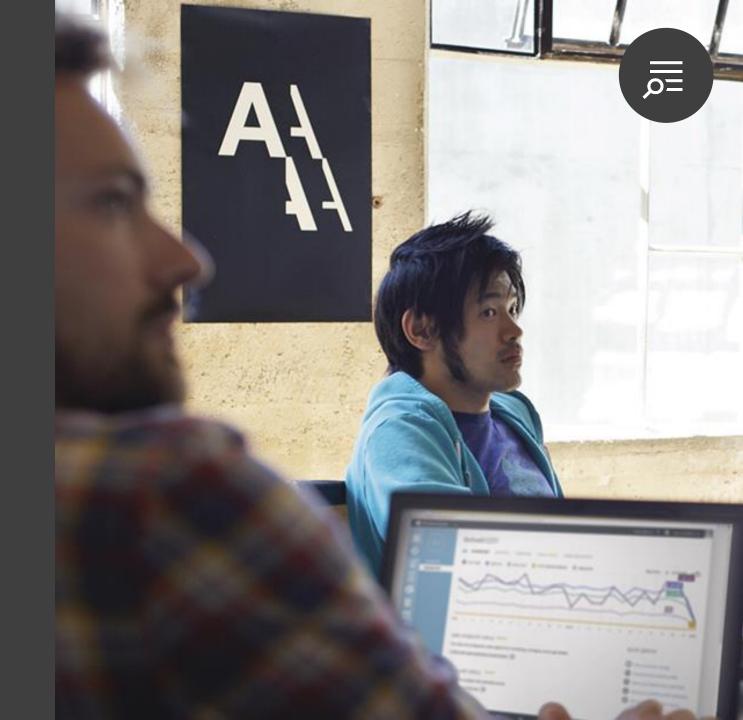
A variety of advanced video search features, including trending videos, price, and other useful metadata

Find videos from across the web and get responses that provide useful metadata including creator, encoding format, video size and quality, and source view count



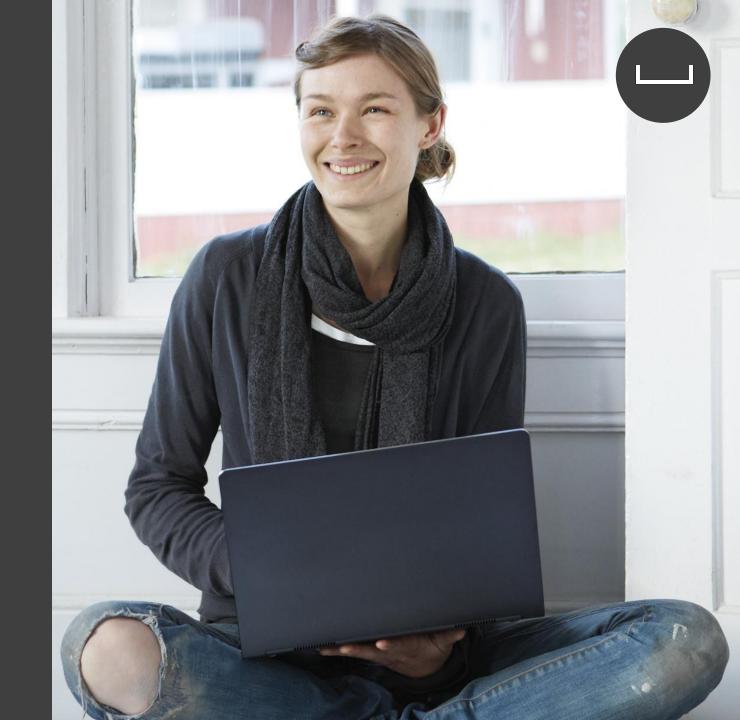
## Bing news search

Turn any app into a news desk with world news grouped and filtered by topic, local news, and metadata you can mine



## Bing autosuggest

Query completion suggestions capabilities, so users can type less and get to what they want faster



## Bing custom search

An easy-to-use, ad-free, commercial-grade search tool lets you deliver results you want

### Customize your search

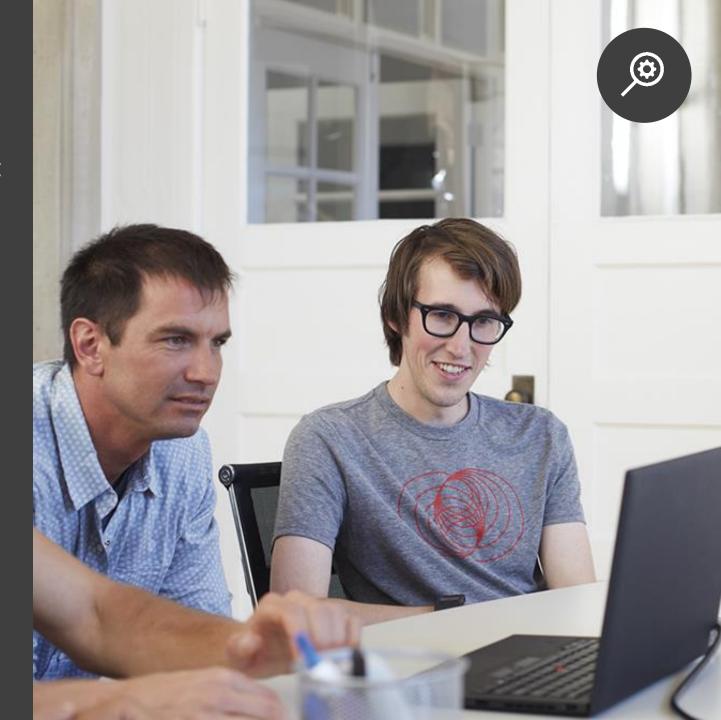
Quickly and reliably define the slices of the web that you want to draw from. Change the parameters of the sites you want and don't want at any time

### Easy-to-use

Custom Search features a straightforward UI that enables you to create your web search without a line of code

### Commercial-grade

Usage is ad-free – no matter how much or how little of the service you use



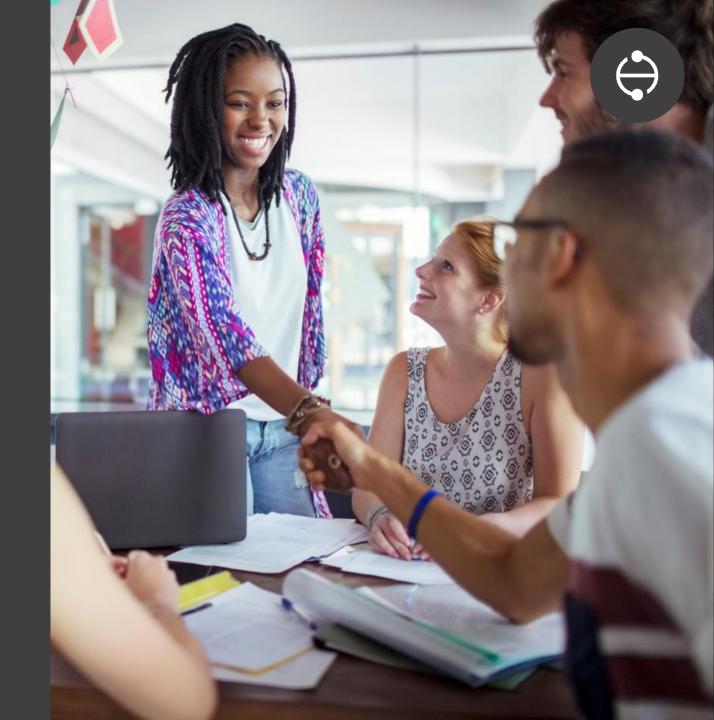
## Bing entity search

Enrich user experiences with contextual entity search results

Tap into the power of the web to search for the most relevant entities (such as movies, books, famous people, U.S. local businesses...) and easily provide primary details and information sources about them

Augment your content with entity search results

Showcase of local businesses nearby



## Academic knowledge

### Interpret

Interprets a natural language user query string. Returns annotated interpretations which can enable rich search-box autocompletion experiences that anticipate what the user is typing

### **Evaluate**

Evaluates a query expression and returns academic knowledge entity results

### Calchistogram

Calculates a histogram of the distribution of attribute values for the academic entities returned by a query expression, such as the distribution of citations by year for a given author



## Entity linking

Power your app's data links with named entity recognition and disambiguation

A word might be used as a named entity, a verb, or another word form within a given sentence

The Entity Linking Intelligence Service will recognize and identify each separate entity based on the context



## Knowledge exploration

Enable interactive search experiences over structured data via natural language inputs

### Attribute histograms

To enable rich visualization and interactive faceted experience

### Structured query evaluation

To efficiently retrieve detailed information about matching objects

### **Query auto-completion**

To reduce user effort and help with discovery of rich capabilities

### Natural language understanding

To interpret natural language queries into structured query expressions



## Deeper Dive

## Invoking Computer Vision

```
<u>subscription</u> key = "3c0062ef12644cc99e6c4f857972f2a2"
vision base url =
"https://westus.api.cognitive.microsoft.com/vision/v1.0/"
vision analyze url = vision base url + "analyze"
image url = "https://demo-site.com/images/swimmer.png"
import requests
headers = {'Ocp-Apim-Subscription-Key': subscription key }
        = {'visualFeatures':
params
            'Categories, Description, Tags, Color, Adult'}
         = {'url': image url}
data
response = requests.post(vision analyze url, headers=headers,
                         params=params, json=data)
analysis = response.json()
```



```
{'adult': {'adultScore': 0.023512152954936028,
  'isAdultContent': False,
  'isRacyContent': False,
  'racyScore': 0.04207553341984749},
 'categories': [{'name': 'others ', 'score': 0.39453125},
  {'name': 'trans_car', 'score': 0.44140625}],
 'color': {'accentColor': '895D42',
  'dominantColorBackground': 'White',
  'dominantColorForeground': 'White',
  'dominantColors': ['White'],
  'isBwImg': False},
 'description': {'captions': [{'confidence': 0.9485308427051494,
    'text': 'a truck is parked on the side of a road'}],
  'tags': ['outdoor',
   'road',
   'truck',
   'car',
   'parked',
   'street'.
   'large',
'traffic']},
 'metadata': {'format': 'Jpeg', 'height': 1080, 'width': 1920},
 'requestId': '046593b3-2313-4867-bc83-6b7eec88fad7',
 'tags': [{'confidence': 0.9950141310691833, 'name': 'outdoor'},
  {'confidence': 0.9936342239379883, 'name': 'road'},
  {'confidence': 0.981715738773346, 'name': 'truck'},
  {'confidence': 0.749627411365509, 'name': 'transport'},
  {'confidence': 0.16133838891983032, 'name': 'trailer'}]}
```

## Computer Vision - Scenarios

### Good For:

- Object detection Automatic captioning and tagging of images
- Extracting printed text from images
- Reading handwritten text on whiteboards, paper and sticky notes

### Not So Good For:

- Reading license plates
- Object identification

## Computer Vision - Considerations

### General:

Image can be supplied as uploaded binary or as publicly available URL (TLS supported) Requires an Internet connection – no offline version (see Custom Vision Service) Not currently HIPAA or PCI DSS compliant

see latest list: <a href="https://gallery.technet.microsoft.com/Overview-of-Azure-c1be3942">https://gallery.technet.microsoft.com/Overview-of-Azure-c1be3942</a>

### Categories:

Category taxonomy is fixed, see list at <a href="https://docs.microsoft.com/en-us/azure/cognitive-services/computer-vision/category-taxonomy">https://docs.microsoft.com/en-us/azure/cognitive-services/computer-vision/category-taxonomy</a>

Domain-specific details:

Currently limited to celebrities and landmarks

#### Faces:

Produces only the face rectangle and gender, use Face API for more details including emotions.

## Computer Vision - Considerations

### Tagging & Captioning:

Custom tags not currently supported

Yes, tags are repeated in the response. Once with confidence, one without. Both sorted by confidence. The tags provided in the description object are the exhaustive list, those in the tags object are just the top tags.

If you want to choose from multiple candidate captions, use the "describe" operation instead of "analyze" Analyze operations supports English and simplified Chinese only. Describe operations supports English only.

### Text Recognition:

OCR not in all languages – currently at 18 languages (see documentation for latest list)

ICR (handwriting recognition) supports only English

ICR results can take several seconds, so expect multi-second delay for longer texts

ICR can handle text that is rotated by 30 to 40 degrees, more than that you will need to pre-process image

## Computer Vision - Considerations

### Video:

Computer Vision does not support video as an input, instead you need to send frames as individual image files.

### Regional Availability:

Available in many but not all regions (see documentation for latest list)

#### Limits:

Min image dimensions are 50x50 pixels

Max image size 4MB

Supported image formats are JPEG, PNG, GIF, BMP

Standard tier supports max of 10 calls per second, but this is a soft limit raised with a call to support

### Easter Egg:

You can read the research papers behind Computer Vision <a href="here">here</a>

## Invoking Text Analytics (sentiment)

```
text analytics subscription key =
"6fd91a9f199a49f29e748543fdc05ea4"
text analytics base url =
"https://westus.api.cognitive.microsoft.com/text/analytics/
v2.0/"
sentiment api url = text analytics base url + "sentiment"
claim text = """We are just happy the damage was minimal
and that everyone is safe. We are thankful for your
support."""
documents = {'documents' : [
    {'id': '1', 'language': 'en', 'text': claim text}
]}
headers = {"Ocp-Apim-Subscription-Key":
text analytics subscription key}
response = requests.post(sentiment api url,
headers=headers, json=documents)
sentiments = response.json()
score = sentiments['documents'][0]['score']
score interpretation = "neutral"
if (score < 0.45):
    score interpretation = "negative"
elif (score >= 0.55):
    score interpretation = "positive"
score interpretation
```

## Invoking Text Analytics (key phrases)

```
text analytics subscription key =
"6fd91a9f199a49f29e748543fdc05ea4"
text analytics base url =
"https://westus.api.cognitive.microsoft.com/text/analytics/
v2.0/"
keyphrase api url = text analytics base url + "keyPhrases"
claim_text = "I was driving down El_Camino and stopped at
a red light..."
documents = {'documents' : [
    {'id': '1', 'language': 'en', 'text': claim text}
1}
headers = {"Ocp-Apim-Subscription-Key":
text analytics subscription key}
response = requests.post(keyphrase api url,
headers=headers, json=documents)
key phrases = response.json()
key phrases
```

I was driving down El Camino and stopped at a red light. It was about 3pm in the afternoon. The sun was bright and shining just behind the stoplight. This made it hard to see the lights. There was a car on my left in the left turn lane. A few moments later another car, a black sedan pulled up behind me. When the left turn light changed green, the black sedan hit me thinking that the light had changed for us, but I had not moved because the light was still red. After hitting my car, the black sedan backed up and then sped past me. I did manage to catch its license plate. The license plate of the black sedan was ABC123.

```
{'documents': [
       {'id': '1',
    'keyPhrases': ['black sedan',
     'car',
     'red light',
     'left turn lane',
     'license plate',
     'ABC123',
     'Camino',
     'moments',
     'afternoon',
     'stoplight',
     'lights'
  'errors': []
```

## Text Analytics - Scenarios

### Good For:

- Scoring sentiment
- Highlighting key phrases in text
- Detecting the languages in a collection of documents

### Not So Good For:

- Detecting mood
- Dealing with sarcasm
- Summarizing texts
- Detecting multiple languages in a single document

## Text Analytics - Considerations

### General:

Requires an Internet connection – no offline version

Model quietly updated over time, expect that same text may yield different results in time.

18 languages supported – but varies by operation (sentiment or key-phrases). See <u>list in docs</u>.

Not currently HIPAA or PCI DSS compliant

see latest list: <a href="https://gallery.technet.microsoft.com/Overview-of-Azure-c1be3942">https://gallery.technet.microsoft.com/Overview-of-Azure-c1be3942</a>

### Language Detection:

Detects only the predominant language in mixed language documents and provides a confidence score (which will be less than 1 in this case)

### Sentiment Scoring:

Most accurate for short texts, 1-3 sentences, not as accurate for longer texts.

Sentiment of exactly 0.5 may mean it was not processed for sentiment (expects English, but Spanish text provided or the longer text was deemed objective)

## Text Analytics - Considerations

### Key Phrase Extraction:

Performs better on large blocks of text.

A domain specific vocabulary is not supported, meaning some words my not be picked up (like scientific terms).

Output consists of nouns and objects of the sentence.

Output listed in descending order of importance.

Importance is measured by the number of times a particular concept is mentioned, or the relation of that element to other elements in the text.

#### Limits:

Max document size of 5k characters (about 2 pages of text)

Max size of entire request is 1 MB

Max of 1k documents per request

Max of 100 calls per minute

### Regional Availability:

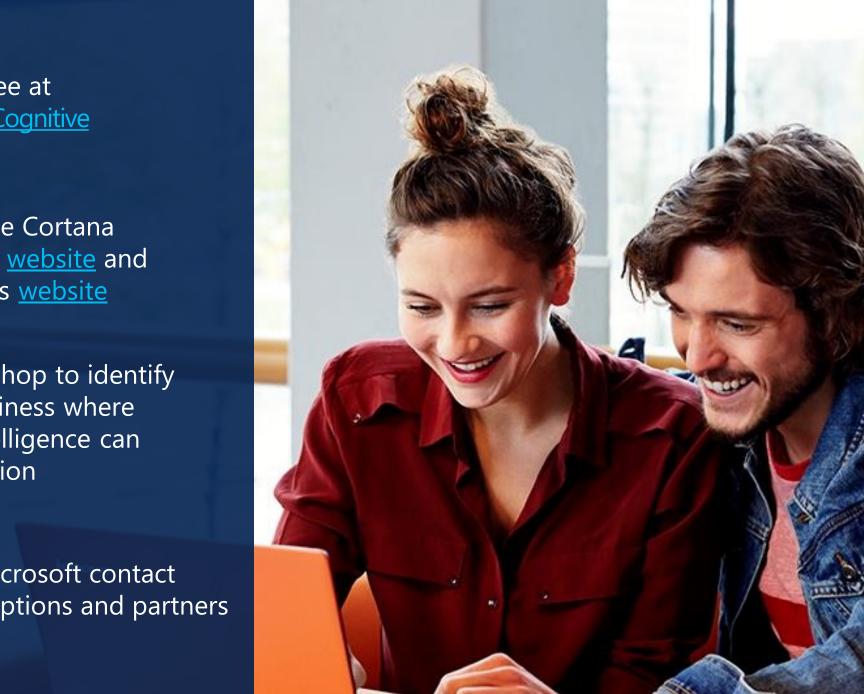
Available in many but not all regions (see documentation for latest list)





Schedule a workshop to identify areas in your business where analytics and intelligence can drive transformation

Talk with your Microsoft contact about licensing options and partners











## DEVELOPER RESOURCES

### **Pricing**

https://azure.microsoft.com/en-us/pricing/details/cognitive-services/

### **Documentation**

https://docs.microsoft.com/en-us/azure/#pivot=products&panel=cognitive

### **Client SDKs**

https://azure.microsoft.com/enus/resources/samples/?sort=0&term=cognitive+services https://github.com/southwood/project-oxford-python

### **Example Code**

https://github.com/jsturtevant/happy-image-tester-django https://github.com/Microsoft/Cognitive-Face-Android https://github.com/Microsoft/Cognitive-Samples-IntelligentKiosk

### **Join Our Community**

https://stackoverflow.com/questions/tagged/microsoft-cognitive https://cognitive.uservoice.com/

## Q&A